



# TrukFix Program with 360°Smart App

For Emergency Roadside Assistance



## About the TrukFix Program

TrukFix is Continental's emergency roadside assistance program. It is available in the U.S. and Canada to qualified National Account customers, Premier Fleet members, and OOIDA members.

## Fulfilling Your Fleet Requirements

TrukFix can accommodate your fleet's emergency roadside assistance requirements. Share your preferences in advance via our online form, and TrukFix dispatchers will ensure that your needs are met. Tell us your tire/retread preferences, photo documentation requirements and more at [TrukFix360Smart.com](https://TrukFix360Smart.com).

## About the TrukFix Web App

360°Smart for TrukFix is a simple web app that enables the user to submit, process, and track TrukFix emergency roadside assistance requests in real-time.

It ties directly into systems used by TrukFix dispatchers, making information visible to:

- Continental TrukFix Dispatchers
- Fleet Dispatchers
- Drivers
- Fleet Managers
- Service Providers (Dealers)

Compatible with iOS and Android phones and tablets, along with desktop devices. Visit [TrukFix360Smart.com](https://TrukFix360Smart.com)

**Call 1-877-TRUKFIX - 24/7 Emergency Hotline**



### Better Customer Service

- 24/7 access to professional North American dispatchers.
- Verified network of commercial dealers who stock Continental and General Tire products for roadside assistance.
- Request full service or simply locate the nearest dealer.



### Better Communication

- Real-time tracking of the incident until trucks are back on the road.
- Follow-up by our dispatchers ensures your repairs are completed.
- Service case history reporting, complete with failure photos.



### Better Pricing

- No enrollment or membership fee - pay for services as they are used.
- Regulated, predictable pricing as a published tire and service program.
- Simple, convenient billing through our National Account invoicing system.

**TrukFix Emergency Roadside Assistance Program | Call 1-877-TrukFix**