

Continental HHT Update Client

Instructions to Update the Hand-Held Tool

(only for Continental Internal employees)

Download and Update Installation Instructions

1. Installation

- > Request software installation in SSP7, in the following link:
 - http://ssp.auto.contiwan.com/SSP6/Forms/form.aspx?id=1942
- > Select your laptop hostname.

> _ > Request Platform> Hardware & Software > Software > Software installation (Automotive & Rubber)							
Actions	Identify your computer						
Select Other User	Vitesco Technologies: Requests from Vitesco Technologies users can no longer be processed in the C						
Add To My Favorites	Please select the platform where you would like to request software for	Computer O Mobile Device					
Save as draft	In case your device is not listed below please click here to be able to search for other devices.	٥					
Navigation	Please select your hostname:	Search					
@		*					

> Search with "Hand-Held Tool Update Client", select the software and submit the ticket.

Search Software by name:	Hand-Held	Search	
	Hand-Held Tool Update Client (1.07.0.0)	*	

After IT ticket is completed, go to Portal Manager and launch "Hand-Held Tool Update Client".

😵 Ivanti Portal Manager						
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(8)	A Launch					
		Name	Туре	Description		
Types		_DS MA0001004_Hand-Held_Tool_Update_Client_1.07.0.0	Package	Hand-Held Tool Update Client (1.07.0.0) ENU Installation (DWL) (MULTI)(MPP^^W1064)		

2. Update Process

> Open "Hand-Held Tool Update Client" software and follow the instructions displayed. The update client will update itself on every launch.



- > The update client will automatically download the latest Hand-Held Tool software from the internet and stores in the PC. An offline update is possible with the downloaded software packages.
- > In case the Hand-Held Tool
 - has a Firmware version is inferior to 6.8 or (check menu "Setup → Release" on your Hand-Held Tool device)
 - is not detected or is not responsive

Then follow the instructions below

- > Power off the device (if not possible, press the reset button)
- > Keep the ESC button pressed, connect the USB cable to the PC and to the Hand-Held Tool
- > Launch the "Hand-Held Tool Update Client" software and follow the instructions displayed.

2. Settings for internet connection (Proxy settings)

- > In case the user is in the Continental network or connected via VPN, the default proxy settings are applied.
 - > If this does not work, then try "No Proxy" and press "Confirm".
- > In case the user is outside the Continental network, select "No Proxy" and press "Confirm".

••	Continental HHT			×
X		Hand-	Held Tool Update Client	X
	HHT Status	Cancel	Confirm	/
/	Proxy Settings	Proxy Address Cor Proxy Port 808	n-ffm2-asg-01.conti.de	$\overline{\nabla}$
	Choose Language	Username		-
	Help	O No Proxy 💿	Http Proxy O Socks5 Proxy	
	1.19			\land

3. Troubleshooting

- > The client might hang or not detect the Hand-Held Tool due to the following reasons:
 - > Application is run without drivers being installed.
 - > Defective USB cable
 - > Unstable USB connection due to some software issues on the computer.
 - > Earlier update process interrupted.
- Resolve the problem:
 - > The user should close the application and restart it again.
 - Try a different USB port.
 - If the behavior is still the same, please open an IT ticket, to support group: TI WW ContiConnect DEVICE and CONNECTIVITY RnD / Category TI ContiConnect (BMC service).

4. Uninstall old version

(only if you have previous tried to install HHT Update Client and you were not successful)

- > Uninstall the previous version, by:
 - Go to Control panel app \rightarrow Programs and features
 - Call IT and ask to remove "Continental HHT Update" and "Window USB drivers Tecnomotor..."
 - If you don't have admin rights or IT hotline wants you to raise a uninstall request in SSP7 then follow this link:

http://ssp.auto.contiwan.com/SSP6/Forms/form.aspx?id=1263

> Delete C:\Continental folder if it still exists.

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