

Recall Program for Continental ProContact GX AO Car Tyres in the Dimension 255/35 R19 96H XL

- 883 replacement tyres are subject to the product recall in Australia
- Affected tyres will be replaced at no charge
- Continental has not received reports of accidents or injuries, however loss of vehicle control could occur with these tyres

Australia, August 22, 2024. Continental today announced a recall program involving 883 replacement passenger car tyres brought into and sold in the Australian market between November 2023 and August 2024.

The recall program was proactively initiated by Continental after its market observation program had shown an increase in warranty complaints connected to this specific tyre. Analysis has shown that the affected tyres may develop a belt edge separation. With continued use, the tyres could experience a partial or full tread/belt loss. This could result in a loss of vehicle control as a safety concern.

Continental has not received any reports of accidents or injuries resulting from this tyre or from this condition. All tyres that are the subject of the recall program will be replaced free of charge.

Continental has already notified the relevant national authorities and is in close contact with dealers about the organisation and implementation of the recall program.

Consumers seeking more information, including instructions for identifying affected tyres as well as obtaining replacement tyres are asked to call Continental's hotline 1800 316 372 or visit the website www.continental-tires.com/au/en/b2c/news.

The tyres can be identified by the product marketing line, size, and Department of Transportation (DOT) codes. Subject tyres covered by the recall program can be identified as follows:

Product marketing line:	Continental ProContact GX AO
Size:	255/35 R19 96H XL
DOT Serial Number:	CP32 WMC9
Weeks: (last four digits of DOT Number):	All

- END -

Continental develops pioneering technologies and services for sustainable and connected mobility of people and their goods. Founded in 1871, the technology company offers safe, efficient, intelligent and affordable solutions for vehicles, machines, traffic and transportation. In 2023, Continental generated sales of €41.4 billion and currently employs around 200,000 people in 56 countries and markets.

Tyre solutions from the **Tires group sector** make mobility safer, smarter, and more sustainable. Its premium portfolio encompasses car, truck, bus, two-wheel, and specialty tires as well as smart solutions and services for fleets and tire retailers. Continental has been delivering top performance for more than 150 years and is one of the world's largest tire manufacturers. In fiscal 2023, the Tires group sector generated sales of 14 billion euros. Continental's tire division employs more than 56,000 people worldwide and has 20 production and 16 development sites.

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