

# **ContiLink**

Your Connection to Dealer Support & Resources

### Standard Claims Processing

You can now start/access your warranty claims online. If you can name it, you can claim it... pricing, shipping, sales tax, advertising and waste fee claims are just a few of process through ContiLink.

# Order Management

Whether you need to check product availability, place an order, track shipping or monitor backorder reports, ContiLink has your needs covered.

### **Financial**

**NEW** 

**FEATURES** 

Through ContiLink's
Financial feature you can now
make payments, view real-time
debits/credits on open items,
and email or save copies of
invoices, statements and
credit memos.

#### Marketing Needs

As a Continental dealer, you can purchase sales literature and point-of-sale material for your showroom anytime, or download digital copies in PDF format. Simply log into ContiLink and click on the Marketing Suite banner.

## **NEW** FEATURES

#### National Accounts & Government Claims

There is a new National Account
Platform on ContiLink. You will find
improvements on the dashboard,
enhanced delivery receipt capabilities,
API monitoring, notification
management, invoice pre-approval
and improved D9 submission
form.

### Emergency Road Service Tracking

With detailed reporting from
Continental's TrukFix emergency road
service program, you can see at a
glance your acceptance rates
for calls and opportunities to
increase service revenue
with Continental.

# Conti**ACADEMY**

Gain access to ContiAcademy, our virtual training platform to learn about Continental products, solutions, and live training opportunities.

# Log on to www.ContiLink.com Today!



#### **Administration**

ContiLink gives Dealers the flexibility to update their profiles. Keep your dealer location information up to date, and edit users and user information as needed.



## **Digital Downloads**

Need instant access to Continental resources? Visit the Marketing section of the ContiLink site and download digital copies of the literature you need, including your Dealer Marketing Program book.



#### **Live Chat**

Chat with a Truck Tires Inside Sales representative or a National Account specialist to check your orders or if you have a question about a delivery receipt. Get the information you need when you need it.