



# Limited Warranty & Adjustment Policy



ContiTread™



AMERI★STEEL  
BY GENERAL TIRE 



# CONTINENTAL WARRANTY INFORMATION

One of the largest automotive suppliers and tire manufacturers in the world, Continental develops pioneering technologies to make fleets safer, more efficient, and more connected. With innovative tire technology and digital fleet solutions, Continental optimizes tire lifecycle management to deliver the lowest overall driving cost.

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For the most up-to-date warranty information, please visit: [www.continental-truck.com](http://www.continental-truck.com).

## Tires, Tubes, and TPMS LIMITED WARRANTY AND ADJUSTMENT POLICY

This Limited Warranty and Adjustment Policy ("Limited Warranty and Policy") issued by Continental Tire the Americas, LLC and Continental Tire Canada, Inc. (collectively "Continental") is a promise of replacement under certain specified conditions.

It applies to tires, tubes, sensors and boots in normal highway service displaying adjustable conditions (see Section 4 - Exclusions) and does not require the existence of a deficiency in workmanship or materials in order to qualify for adjustment. THIS LIMITED WARRANTY AND POLICY IS NOT A WARRANTY THAT YOUR TIRE WILL NOT FAIL OR BECOME UNSERVICEABLE IF NEGLECTED OR MISTREATED.

### 1. ELIGIBILITY

This Limited Warranty and Policy applies to the original owner of new Continental/General Tire/AmeriSteel brands Radial Medium or Heavy Truck Tires used in normal service bearing our brand name and DOT numbers ("Eligible Tires"), tubes, sensors and boots. Tires branded "Used" and those marked with an "X" are both void under the Limited Warranty and Policy. All Eligible Tires, tubes, sensors and boots must be installed and used according to the vehicle manufacturer's and Continental's recommendations.

### 2. WHAT IS THE ADJUSTMENT POLICY AND FOR HOW LONG?

#### ORIGINAL TREAD (New Tire)

Eligible Tires receive the coverage listed under Table 1. If a Radial Medium or Heavy Truck Tire in normal service becomes unserviceable from a condition other than those listed under section 4 during the time or treadwear periods shown below, it will be replaced with a comparable\*\* new Continental/General Tire/AmeriSteel brand tire according to a, b and c, below.

**TPMS HARDWARE**

Factory-installed TPMS sensors and boots (“TPMS Hardware”) in Eligible Tires shall be free from material defects in workmanship for a period of 5 years. If the TPMS Hardware fails or is functionally impaired under normal use and service except as listed under section 4, it will be replaced with equivalent TPMS Hardware in terms of performance and functionality according to Table a below.

**a. FREE REPLACEMENT POLICY**

	<b>Time*</b>	<b>Treadwear</b>
All Radial Medium/ Heavy Truck Tires	First 12 Months	First 10%
	(whichever comes first)	
TPMS Hardware	5 years	N/A
Tubes	2 years	N/A

Owner pays for mounting and any other service charges.

**b. PRO-RATA REPLACEMENT CREDIT POLICY**

After the free replacement policy expires and if the Eligible Tire or tube is still within the warranty time frame outlined in section 2c\*, you will receive a replacement pro-rata credit (excluding tax) toward the purchase of a comparable\*\* new Continental/General Tire/AmeriSteel brand tire or tube equal to the percentage of tread depth remaining to the treadwear indicators (2/32nds of an inch), at which time the tread is worn out.

*\* If the months of service and date of purchase for an Eligible Tire cannot be accurately determined, adjustment credit will be based upon the date of manufacture (DOT serial number) and tread depth remaining.*

*\*\* A “comparable” new Continental/General Tire/AmeriSteel brand tire may be either the same tire line or the same basic construction but with a different sidewall or tread configuration. If a higher priced tire is accepted as replacement, the owner will pay the difference in price. Any tire replaced under this Limited Warranty and Adjustment Policy will be covered by the then current Continental Limited Warranty and Policy.*

**c. RADIAL CASING PROVISIONS (RETREADED)**

The radial casing provisions will apply to tires/casings operating in “normal highway service” only. Tires/casings used in off-the-highway service (construction or mining) are not eligible under these casing provisions. In the event a radial medium or heavy truck tire/casing will not accept the first retread due to an adjustable condition, it is eligible for the applicable casing value shown in Table 1.

In addition, casings already retreaded and that are within the number of months specified in Table 1 from date of manufacture of the casing (DOT Serial Number) or number of retreads specified, whichever comes first, are eligible for the applicable casing value shown in Table 1.

All casing credits will be allowed toward the purchase of a comparable new Continental/General Tire/AmeriSteel brand radial medium or heavy truck tire.

**(Table 1 - See next page)**

TABLE 1 Size/Designs	Original Tread (1st life)	Casing Value (not yet retreaded)	# Retreads	Casing Value (once retreaded)	Casing Values		
	Warranty Period				(Not worn beyond 4/32" remaining)		
						1st Retread	2nd Retread
<b>Continental Sizes</b> Conti EcoPlus HS3, Conti EcoPlus HS3+, Conti Hybrid HS3, Conti HSL 3, Conti Coach HA3, Conti CrossTrac HA3, Conti HSR 3, HSL2 Eco Plus, Conti Urban HA3, HSR2, HSR2 Eco Plus, HSR2 SA, Conti CityService HA3, Conti HAU 3 WT, Conti HAU 3 WT+, Conti HDL 3 LTL, HDL2, HDL2+, Conti Hybrid HD3, HDL Eco Plus, HDL2+ Eco Plus, Conti HDL2 DL+, HDL2 DL Eco Plus, Conti EcoPlus HT3, Conti HTL 3, HTL1, Conti Hybrid HT3	7 years	\$110	3*	7 years*	\$110	\$85	\$55
<b>All Continental/General Tire sizes except 19.5 and smaller</b> Conti EcoPlus HS3, Conti EcoPlus HS3+, Conti Hybrid HS3, Conti HSL 3, Conti Coach HA3, Conti CrossTrac HA3, Conti HSR 3, HSL2 Eco Plus, Conti Urban HA3, HSR2, HSR2 Eco Plus, HSR2 SA, Conti CityService HA3, Conti HAU 3 WT, Conti HDL 3 LTL, HDL2, Conti Hybrid HD3, HDL Eco Plus, HDL2+ Eco Plus, HDL2 DL, HDL2 DL+, HDL2 DL Eco Plus, Conti EcoPlus HT3, Conti HTL 3, HTL1, Conti Hybrid HT3	6 years	\$90	3*	6 years*	\$80	\$60	\$30
<b>All Continental/General Tire sizes 19.5 and smaller</b> Conti HSC 3, HSC1, HSU, HCS, HDR, HDR2, Conti HDC 3, HDC1, HDC1 HT, HDO, HDW2, Conti HAC 3, HTC1, HTC, HTR2, General HS, General HS 2, General HD, General HD 2, General HT, General HT+, General RA, General RD, General ST250 LP, Grabber OA, Grabber OD	6 years	\$45	2*	4 years*	\$45	\$30	None
<b>All Continental/General Tire sizes 10.00R20 - 11R22.5, 295/75R22.5 and larger</b> NOT listed above	5 years	\$80	2*	4 years*	\$80	\$45	None
<b>All other Continental/General Tire designs 9.00R20, 10R22.5, 265/75R22.5 and smaller</b> NOT listed above	5 years	\$45	2*	4 years*	\$45	\$30	None
<b>All AmeriSteel and all eligible Private brands **</b>	4 years	\$40	1*	4 years*	\$35	None	None

Subject to change without notice. Free replacement period: - See Section A.  
\* Whichever comes first \*\* Per contract agreement

### 3. HOW CREDITS ARE CALCULATED

For adjustments made on original tread tires that are not eligible for a no charge adjustment as provided above, you will receive replacement credit toward a new tire equal to the percentage of remaining tread depth multiplied by the price shown on your original invoice, if available, or on the authorized adjusted retailer's regular selling price (excluding tax) at the time of the claim for a comparable new Continental/General Tire/AmeriSteel brand tire. Owner pays current Federal Excise Tax (not applicable for Canadian sales).

### 4. WHAT IS NOT COVERED BY THE ADJUSTMENT POLICY

#### a. NON-ADJUSTABLE CONDITIONS

**Road hazards** - cuts, snags, tread tearing or chunking, punctures, bruises, impact breaks, continued use while the tire is flat and any damage caused by improper puncture or tire repair such as separation in any part of the tire.

**Damage** - tire damage or failure resulting from improper operation or maintenance; load, speed and inflation practices causing excessive operational temperatures to exceed the tire capabilities.

**Premature removal for irregular treadwear or fast wearout, tire failure or tire damage resulting from:** vehicle accidents, improper mounting, demounting, damaged wheel and rim components, wheel misalignment, tire trueing, chain damage, brake or any similar mechanical problem, extreme temperature exposure, misuse, negligence or abusive driving such as tire spinning or racing, and improper use contrary to the vehicle manufacturer's tire recommendations.

**Age Conditions** – cracks, on tires purchased more than four (4) years prior to presentation for adjustment, are considered not adjustable. If proof of purchase date is not provided, the tire DOT number will be used to determine purchase date.

**Intentional Alterations** – tread regrooving or adding sealant materials to the tire.

**Casings** – if casings/retreads are not identified for number of retreads applied, credit will be allowed at the lowest value only. Radial casing failure due to improper retreading practices or tread worn beyond retread point (4/32nds) or used in unapproved service application. Radial casings older than the number of months specified from date of manufacture, or retreaded more than the number of specified times, marked with an X or branded "used."

**Ride/Vibration** – after the Eligible Tire is more than 25% worn.

**TPMS Hardware** – that has been misused, altered, willfully abused, exposed to water, extreme heat during the retreading process or other environmental damage. TPMS Hardware that has been installed using a different process or products different from what was recommended and certified by Continental. TPMS Hardware that has been damaged by chemical additives to the tire during the mounting process or for sustained use in service.

## b. GENERAL EXCLUSIONS

- Tires/casings older than years/months specified in Section 2a, 2b, and 2c from date of purchase are not covered by this Limited Warranty and Policy. If satisfactory proof of purchase date is not provided, the date of manufacture (tire serial number) will be used to determine purchase date.
- Tires on any truck registered and operated outside the United States and Canada.
- Tread wearout is not covered by this Limited Warranty and Policy. Because of variations in vehicles, conditions of use and driver habits, Continental does not warrant any tire will achieve a predetermined mileage.

You are solely responsible for the use of data that may be obtained from TPMS Hardware.

**THIS LIMITED WARRANTY AND POLICY IS MADE IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. CONTINENTAL EXPRESSLY DISCLAIMS ANY WARRANTY THAT THE TPMS HARDWARE WILL BE AVAILABLE, ACCESSIBLE, UNINTERRUPTED, TIMELY, SECURE, ERROR FREE, OR TO THE ACCURACY, COMPLETENESS OR SUFFICIENCY OF ANY DATA, OR OTHERWISE MEET YOUR EXPECTATIONS. CONTINENTAL EXPRESSLY DISCLAIMS ALL IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. SOME STATES AND PROVINCES DO NOT PERMIT SUCH A LIMITATION; FOR THOSE STATES AND PROVINCES, ANY IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE DURATION OF WRITTEN WARRANTY.**

This is the only express warranty made by Continental. No Continental employee, retailer, or authorized dealer has the authority to make any warranty, representation, promise or agreement on behalf of Continental except as expressly written in this Limited Warranty and Policy.

TO THE EXTENT PERMITTED BY LAW, CONTINENTAL DISCLAIMS LIABILITY FOR ALL CONSEQUENTIAL AND INCIDENTAL DAMAGES. THE REMEDIES SET FORTH IN THIS LIMITED WARRANTY AND POLICY ARE THE SOLE AND EXCLUSIVE REMEDIES FOR BREACH OF WARRANTY. SOME STATES AND PROVINCES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES OR EXCLUSIONS OR LIMITATIONS ON IMPLIED WARRANTIES OR ON THE DURATION OF SUCH WARRANTIES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH MAY VARY FROM STATE TO STATE IN THE U.S. AND FROM PROVINCE TO PROVINCE IN CANADA.

In observance of U.S. Federal Law, this warranty and policy has been designated a “Limited Warranty.” Continental does not intend to represent through this Limited Warranty and Policy that tire failures cannot happen.

## 5. OWNER/USE OBLIGATIONS

- a. To make a claim under this limited warranty, you must present your claim with the tire/casing/tube to a Continental brand tire retailer or vehicle dealer authorized to handle tire adjustments. You will be required to sign the Continental tire adjustment replacement claim form.

For any TPMS Hardware return, you must obtain a Return Material Authorization (“RMA”) number pre-authorized by Continental Customer Care at 1-800-450-3187.

- b. You are responsible for payment of all applicable taxes and charges incurred during replacement or repair of tires, tubes and TPMS Hardware including demounting, mounting, installing and balancing. You are also responsible for payment for tire rotation, alignment, towing, road service and valve stem.

### **IMPORTANT SAFETY WARNING AND MAINTENANCE INFORMATION**

*Any tire, no matter how well constructed, may fail as a result of a puncture, impact damage, improper inflation or other condition resulting from improper use. Tire failures such as a blowout or a tread and belt detachment may create a risk of injury or death and/ or property damage. To reduce the risk of tire failure, Continental strongly recommends you read the vehicle owner’s manual, tire placard information, and tire sidewall information regarding safety warnings, proper tire use and maintenance.*

### **SERIOUS INJURY OR DEATH MAY RESULT FROM TIRE FAILURE OR EXPLOSION AS A RESULT OF ANY OF THE FOLLOWING:**

1. CHECK the pressure in your tires at least monthly, preferably before every trip, when the tires are cool (after the vehicle has been stopped three (3) hours and then driven less than one mile). Do not reduce pressure when tires are hot. Use a quality, calibrated tire gauge to check pressure and maintain it at the level recommended by the vehicle manufacturer. Remember: under-inflation is the most common cause of blowouts or sudden failures in any kind of tire and may result in unexpected loss of vehicle control or accidents. Permanent tire damage due to under inflation and/or overloading cannot always be detected. Any tire known or suspected to have been run at 80% or less of normal operating inflation pressure and/or overloaded could possibly have permanent structural damage (steel cord fatigue). Ply cords weakened by under inflation and/or overloading may break, one after another, until a rupture occurs in the upper sidewall with accompanying instantaneous air loss and explosive force.
2. AVOID explosion of the tire/rim/wheel assembly due to improper mounting. Never exceed 40 psi (air pressure) when seating beads. Always use a safety cage or other restraining device and clip-on extension hose. Only specially trained persons should mount tires.

3. AVOID explosion of the tire/rim/wheel assembly due to welding the rim by first removing the tire and never rework, weld, heat, or braze the rim of a tire/rim/wheel assembly.
4. NEVER overload your tires. The maximum load carrying capability of your tires is molded on the sidewall of the tire and specific loading instructions are provided by the vehicle's manufacturer.
5. ALWAYS mount radial tires on approved radial rims or wheels. For tires requiring a tube, use only tubes and flaps approved for radial tires (identified with red band around valve and stem or stem marked "radial" or "R"). Always use new radial tubes and flaps when mounting new tube-type radial tires.
6. AVOID excessive tire spinning when your vehicle is stuck in snow, mud or sand and never exceed 35 mph indicated on speedometer. The centrifugal forces generated by a free spinning tire/wheel assembly may cause a sudden tire expansion resulting in vehicle damage and/or serious personal injury. Use a gentle backward and forward rocking motion to free your vehicle for continued driving. Never stand near or behind a tire spinning at high speed while attempting to push a vehicle that is stuck.
7. CHECK your tires frequently for scrapes, bulges, separations, cuts or snags resulting from use. Impact can damage the inner portions of your tire without being visible on the outside. If you suspect that possible impact damage may have occurred, have an authorized Continental brand tire dealer inspect the inner surface of your tire immediately in order to avoid possible sudden failure.
8. NEVER operate your vehicle in excess of lawful speeds or the maximum speeds justified by driving conditions.
9. MAKE every effort to avoid running over objects that may damage the tire through impact or cutting, such as chuckholes, glass, metal, etc.
10. NEVER drive on smooth tires. Vehicles under the jurisdiction of the U.S. Bureau of Motor Carrier Safety (more than 10,000 lb. gross vehicle weight) must by law have at least 4/32nds inch tread depth on front-wheel tires. On vehicles of 10,000 lb. or less gross vehicle weight, front tires must be replaced when worn to the treadwear indicators or 2/32nds inch. On any vehicle, tires in drive and/or trailer positions must be replaced when worn to the treadwear indicators or 2/32nds of tread depth remaining. Under the Canadian Council of Motor Transportation Administrators (CCMTA-CCATM), commercial vehicles (exceeding a registered vehicle weight of 4,500kg) must not have a tread depth less than 3 mm on a front tire. Rear tires must not have a tread depth less than 2 mm.
11. DO NOT send TPMS sensors through a retread curing chamber. It will damage or shorten the life of the electronics, expose the battery to risk, and potentially damage the retread equipment.
12. FOR MORE SAFETY AND MAINTENANCE INFORMATION: We encourage you to consult our websites at [www.continental-truck.com](http://www.continental-truck.com) or [www.generaltiretruck.com](http://www.generaltiretruck.com).

For additional information, please also contact the U.S. Tire Manufacturers Association at 1400 K Street, NW, Suite 900, Washington, DC 20005 ([www.ustires.org](http://www.ustires.org)) or the Tire and Rubber Association of Canada at 260 Holiday Inn Dr, Unit A19, Cambridge, ON, N3C 4E8 ([www.tracanada.ca](http://www.tracanada.ca)).

## **CONTILIFECYCLE: Retreaded Products LIMITED WARRANTY AND ADJUSTMENT POLICY**

This Limited Warranty and Adjustment Policy ("Policy") is a promise of replacement under the below specified conditions only.

### **1. ELIGIBILITY**

This Policy applies to ContiLifeCycle retreads produced by a Continental licensed retreader under the following conditions:

- a. Any ContiLifeCycle retread submitted for adjustment consideration must be returned to a ContiLifeCycle licensed retreader for evaluation. If it is determined that the retread has failed or will fail due to a Continental licensed retreader materials or workmanship during the retread process, the Buyer will be credited a prorated amount based on remaining tread depth, as detailed below.
- b. Retreaded tires with accepted warranty adjustments having less than or equal to 10% of the tread worn will be credited at 100% of the sales value (Cap and/or Casing).
- c. Retreaded tires with accepted warranty adjustments having more than 10% of the tread worn will be credited on a pro rata basis from 10% down to 2/32" of the usable tread remaining.
- d. Retreaded tires on a Continental licensed retreader stock cap and casings will be warranted in the same manner.
- e. Continental and/or a Continental licensed retreader is not responsible for tire service charges incurred.
- f. This Policy is in effect through the life of the retread with exclusions regarding (a) Age of the casing, (b) Road hazards, (c) Damage due to improper operating or maintenance, including mounting, (d) Premature tread wear and/or irregular tread wear, and (e) Casing failure, if stock cap and casing is not purchased originally from a Continental licensed retreader.

**IMPORTANT: THIS POLICY IS PART OF THE CONTINENTAL LIMITED WARRANTY ADJUSTMENT POLICY ("WARRANTY") AND INCLUDES ALL GENERAL EXCLUSIONS AND OWNER/ USE OBLIGATIONS SET FORTH THEREIN. THIS POLICY IS AN INSERT TO THE WARRANTY AND IS VOID INDEPENDENT OF THE WARRANTY.**

**CONTINENTAL DISCLAIMS ANY AND ALL LIABILITY FOR EQUIPMENT AND SERVICES NOT FURNISHED BY A CONTINENTAL LICENSED RETREADER, WHICH IS ATTACHED TO, OR USED IN CONJUNCTION WITH, THE PRODUCT AND CONTINENTAL DISCLAIMS ALL LIABILITY FOR OPERATION OF THE SYSTEM OR VEHICLE OF WHICH SUCH PRODUCT IS A PART.**

**A CONTINENTAL LICENSED RETREADER EXTENDS THIS WARRANTY TO BUYER ONLY, AND IT IS THE COMPLETE WARRANTY FOR PRODUCTS MANUFACTURED BY A CONTINENTAL LICENSED RETREADER. EXCEPT AS SPECIFICALLY SET FORTH HEREIN, ALL WARRANTIES EXPRESS OR IMPLIED, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE EXCLUDED. TO THE EXTENT PERMITTED BY LAW, IN NO EVENT SHALL CONTINENTAL BE LIABLE FOR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF WARRANTY. THIS WARRANTY SHALL NOT BE ENLARGED AND NO OBLIGATION OR LIABILITY SHALL ARISE OUT OF A CONTINENTAL LICENSED RETREADER'S RENDERING OF TECHNICAL ADVICE AND/ OR ASSISTANCE.**



## 2. CONTINENTAL LICENSED RETREADER (“LICENSEE”) RESPONSIBILITY

- a. If a retread using ContiLifeCycle materials fails in service and if within 150 miles of the original manufacturing Licensee shop, the Buyer must present for consideration to the manufacturing Licensee shop.
  - b. If a retread using ContiLifeCycle materials fails in service outside of the 150 mile radius of the manufacturing Licensee shop, the Buyer must present for consideration to either another Continental licensed retreader, an authorized Continental new tire dealer, or by contacting:
    - USA: Continental Tire Warranty Center at 1-800-726-7113
    - Canada (English & French): Continental Tire Customer Relations at 1-905-568-1303
- The adjusting Licensee\* will inspect the tire to determine the cause of failure.
  - If the failure is determined to be the cause of workmanship and materials used in the retreading process, the adjusting Licensee will issue credit to the Buyer, as spelled out in section 1c and d above, and will submit the warranty claim, along with a copy of Buyer’s invoice, to the Continental Tire Warranty Claim Center.
  - The adjusting Licensee will hold the adjusted retread for a period of 30 days after the claim is received by Continental.
  - Continental will issue credit to the adjusting Licensee in the amount of credit given to the Buyer and debit the participating manufacturing Licensee for the same amount. Continental will not be responsible for any service fee or handling charges.
  - The manufacturing Licensee will review any charge back and determine whether to accept or question the adjustment made. If the manufacturing Licensee feels that the retread has been adjusted in error, said Licensee can request the tire be sent to the Continental Tire Warranty Center for analysis.
  - The adjusting Licensee will ship the tire to the Continental Tire Warranty Center freight collect. Continental’s determination as to the validity of the adjustment will be binding on both the manufacturing Licensee and the adjusting Licensee. If the retread is deemed adjustable, the debit charge to the manufacturing Licensee will stand, and the freight cost to ship the tire to Continental will be billed to the manufacturing Licensee. Should Continental determine that the tire is non-adjustable, the adjusting Licensee will be charged the amount of the debit memo originally charged to the manufacturing Licensee plus the freight cost to ship the tire to Continental. The manufacturing Licensee will receive credit for the original debit/charge back.
  - If the failure is determined to be the cause of a faulty casing, warranty consideration must be submitted to the original casing manufacturer.

*\*Adjusting Licensee may be a licensed ContiLifeCycle retread shop or an authorized Continental new tire dealer.*

## QUALITY BREEDS CONFIDENCE

Quality is a basic business strategy at Continental. It is our policy to design, manufacture and service our products to assure the highest level of quality possible. Because we emphasize quality in our day-to-day activity, we're confident that your new tires will deliver outstanding performance. And we back up our confidence in writing with one of the most committed limited warranties and adjustment policies in the truck tire industry. We encourage you to thoroughly review your coverage. When you do, you'll more fully appreciate the sound investment you've made. One that will grow in value, mile after profitable mile.

## FOR SERVICE ASSISTANCE OR INFORMATION:

1. First contact your local Continental authorized dealer. Find the nearest location at [www.continental-truck.com](http://www.continental-truck.com).
2. If for any reason, local service or information is not available, call or write the nearest Continental Region Office or Service Centers. See contacts below.

### Continental Tire the Americas, LLC

#### Warranty Center

3000 Continental Pkwy

Clinton, MS 39056

800-726-7113

#### TPMS Warranty and Technical Support

1-866-449-7389

### INSIDE SALES - U.S.

800-450-4028 East U.S. / Canada (French available)

800-450-3187 West U.S.

### FOR ROADSIDE SERVICE

1-877-TRUKFIX (1-877-878-5349)

### Continental Tire Canada, Inc.

#### Customer Relations

1 Robert Speck Parkway, Suite No. 900

Mississauga, ON L4T 3M3

Phone: 905-568-1303

English and French, select Customer Relations